





#### **Experience Training**

# Capitalise on Local & Seasonal Events

#### Coming up in this experience training module:

- Part 1: Co-creating experiences around local and regional events
- Part 2: Capitalising on always-on content opportunities
- Part 3: Designing seasonal experience propositions and concepts
- Part 4: Driving demand with a year-round event programme

#### **Capitalise on Local & Regional Events**

## Seizing Year-Round Business Potential



Establish resilient revenue streams



Proactively reach new visitor segments



Explore new concepts and visitor offerings

#### Capitalising on Event Opportunities



Tap-into local events and festivals



Create demand when it's needed most



Build value-added local partnerships



Present a tangible and nuanced offer



Engage with a relevant and timely voice



Develop a rich cultural offering and experience



Identify and engage niche communities



Celebrate the seasons in colour



Create broad brand engagement

## Co-creating experiences around local and regional events

#### Local Music Festivals & Gigs



Be bold! Reach out, pitch a collaboration



Embrace the festival by adapting the experience

#### Festivals Celebrating the Local Harvest



Celebrate the local food chain and Kent's rich harvest



Tap into increasing demand for immersive multi-sensory experiences



Maintain demand into the shoulder season

#### Cultural Events & Festivals



Create a local and regional cultural calendar to tap-into and engage with



Find and share your connection with the cultural scene through storytelling



Tap-into the conversation early, create your own guide, trail and tips for visitors



Reach-out & pitch a collaboration, as a host venue or behind the scenes experience



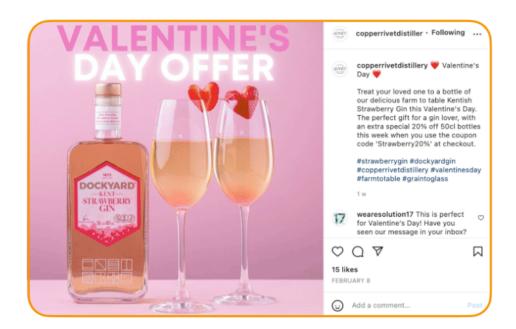
Prepare to go deep on content, engaging with serialised content, interviews etc.



Build partnerships with the wider cultural scene to co-create interesting concepts.







## **Capitalising on Always-on Content & Product Opportunities**

Your Always-On 365 Activation Calendar



Keep the brand alive and relevant throughout the year with always-on



Being bold on occasions with impactful product and experience pairing and occasional product tweaks



Work with partners to pair unique experiences and drive uptake



Work the year out in advance, identifying experiences and themes



Expand market reach working together with partners & overlapping audiences

## Sporting Events, Challenges & Championships



Be part of the social buzz and the story surrounding sporting events



Think about SEO by becoming a resource of valuable local information



Develop packages to support needs, transfers or unique experiences



Adapt to guests' practical needs around events and be sure to support them



Offer amazing hospitality and incentivise a return visitor to truly experience the place



Become just a little bit expert and consider teaming up with niche influencers

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LINKS IN BIO

#RandomActsofKindness #RandomActsofKindnessDay #EnglishWine #WineLovers #SimpsonsWine #SimpsonsWineEstate #WineGB #WineGardenofEngland #ProducedInKent #Kent

## **Designing Seasonal Experience Propositions and Concepts**



Making every season a reason to visit - describing the unique experience



Creating wanderlust for every single season



Truly holistic guest experience creating an entire island value chain

#### **Always-On Pairing of Products**



Create package concepts around timely moments, days or causes which matter



**Engage communities - celebrating diversity and values** 



Develop product and experiences with meaning - tell the back story



By celebrating always-on moments shout out loud whilst engaging key segments



Find partners in specific communities, create experiences to give back

#### Leverage the Social Value of Always-On



Keep a calendar throughout the year and plan early what to engage on



Monitor noteworthy developments in the media, looking out for opportunity



Provide your own tongue-in-cheek twist on days, moments and celebrations



Use simple, yet personalised imagery to create a human connection on social



Celebrate your guests by reshaping unforgettable moments year-round

## **Driving Demand with a Year Round Event Programme**



Turn year-round unique experiences into incentives and loyalty



Play to your strengths as a visitor experience



Think about your year-round offering



Consider the opportunity to combine seasons with skills and craft



Create simple added-value experiences which give reasons to visit



Develop truly unique experiences which are magical, wonderful and enticing



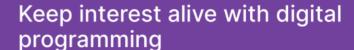
Seek cultural partnerships which elevate the experience and offer truly unique concepts



Go even further - a year-round cultural offering can be the heart of your uniqueness as an experience

#### What's your value proposition?







Consider legacy beyond the event



Transform guests into exclusive members





