

## RESPONSIBLE TOURISM SELF-DIAGNOSIS

	YES	NO	IN PART
<b>SOCIAL</b>			
Are you involved in social inclusion?			
Are staff aware of the organisation's sustainable commitments?			
Do you have actions towards seasonal staff?			
Do you have a training plan in place?			
Do you offer preferential rates or advantages to facilitate access to your services for all social categories?			
Are you familiar with the Tourism and Disability label?			
<b>ENERGY</b>			
Do you know the total consumption of your establishment?			
Do you know the consumption of your main consumption items (accommodation, catering, sanitary facilities, etc.)?			
Have you installed low-energy light bulbs?			
Do you use presence detectors or timers in the appropriate areas?			
Do you have double glazing?			
Do you think you have sufficient insulation?			
Do you use renewable energy sources?			
Do you have heating and/or air conditioning controls?			
Are appliances in the rooms (TVs, fridges) switched off between occupancies (not on standby)?			
In the reception area, do you switch off appliances at the end of the day (computer, printer, etc.)?			
When purchasing equipment, do you take into account its energy efficiency?			
Is there a display or documentation encouraging customers to save energy?			

<b>WATER</b>			
Do you think that your sewage system is in conformity?			
Do you analyse your consumption?			
Do you know how much your customers consume?			
Do you check for water leaks?			
Have you installed water-saving sanitary equipment (taps, toilets, urinals, etc.)?			
Do you check the flow rate of your installations?			
If possible, do you collect rainwater for uses that do not require the use of drinking water (e.g. toilet flushing)?			
Do you water plants early in the morning or late at night?			
Do you offer your customers to keep their towels for a second night if they wish?			
Do you use detergents with a label?			
Do you use dangerous products (pesticides, bleach, etc.)?			
<b>WASTE</b>			
Is selective sorting in place in each room?			
Is sorting well practised by the guests?			
Do you provide information on sorting instructions?			
Do you collect special waste (batteries, food oil, cartridges, toxic products, medicines, paint, solvents, etc.)?			
Do you have a composting area?			
Do you make efforts to limit waste production at source (scrap paper, recovery of brochures, reuse of objects, etc.)?			
<b>TRANSPORT</b>			
Can customers come to your establishment without a car?			
Do you inform customers about the different modes of transport (except for the car) available in the area?			
Do you offer the loan of bicycles to guests of your accommodation?			
Do you have information on cycle paths, pedestrian access and walking routes?			

<b>BUY</b>			
Do you take environmental criteria into account?			
Do you buy recycled or labelled paper?			
Are you careful to buy products with a label?			
Do you choose products that limit waste production?			
Do you check the origin of the products you sell in your shop/grocery shop?			
Do you buy local and seasonal products?			
Do you limit disposable products?			
Do you limit individual packaging?			
Do you prefer to buy in bulk?			
Do you work with "green" service providers?			
<b>BIODIVERSITY AND LANDSCAPE</b>			
Do you use local species in your plantations?			
Do you use phytosanitary products?			
Do you use mulch on the ground?			
Have you created biodiversity areas (insect hotels, beehives, natural meadows, fallow land, etc.)?			